A Patient's Guide: Registering in MyCareCorner

The MyCareCorner (MCC) patient portal provides patients with access to their electronic health record. You, as the patient, can register for the MyCareCorner patient portal several different ways. Typically, your healthcare provider Keokuk County Hospital & Clinics will provide you with an email (if you provided an email address) or a printed copy of instructions for accessing the MyCareCorner website. But, you can also self-register by accessing the MyCareCorner website directly.

- Email Invitation: Contact your healthcare provider Keokuk County Hospital & Clinics to request an email registration invitation for MyCareCorner.

- Printed Invitation: Contact your healthcare provider Keokuk County Hospital & Clinics to request a printed registration invitation for MyCareCorner.

- Self-Register: Go to MyCareCorner.net and create an account. Once you have an account, you will need an invitation (or invitation code) to access your health record and those of your family members.

Gaining access to your health record is a 2-step process, regardless of the method that you choose.

- Step 1: Create a MyCareCorner account.

- Step 2: Link your health record (or the record of a family member) to the appropriate MyCareCorner account.

The instructions for these steps are included in this document.

Using the Email Invitation

The email is generated by your healthcare provider Keokuk County Hospital & Clinics and contains embedded information specific to the patient being invited to the portal. If you haven't received an email, contact your provider to generate one for you.

Hi Maria,

Your role: The Patient

You have been invited by your provider to register on the Patient Portal. To get started, simply register your new account by clicking the following link or copy the URL into your browser's address bar:

Click here to register.

When prompted to enter your invitation code, please enter the following code:

CNXU-USYV-CSWC-RLBJ-TUTS

You will then be prompted to answer a verification question. After you have entered all the required information, click the "Allow" button to complete the process. Once you receive the "Access Approved" notification on the screen, your registration is complete and you will have access to the following on the portal:

- View upcoming appointments
- Have 24/7 access to your portal health record
- View and send communications to your provider
- And much more

Please contact the facility if you need assistance or need a new invitation code.

EVIDENT COMMUNITY HOSPITAL | 5023451234

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1. Click the link in the email. The MyCareCorner welcome page is launched in your web browser.
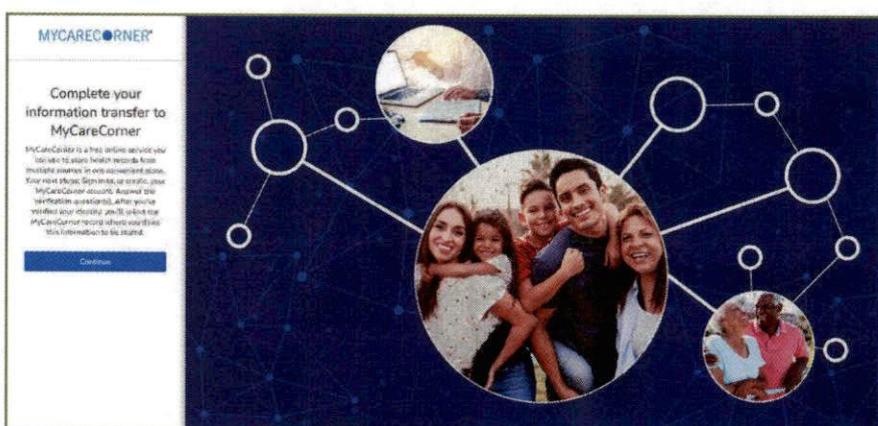
2. Click **Continue**. A security question is displayed to confirm your identity. Answer the question and click Next.

3. A question is displayed: **Do you already have a MyCareCorner account?**
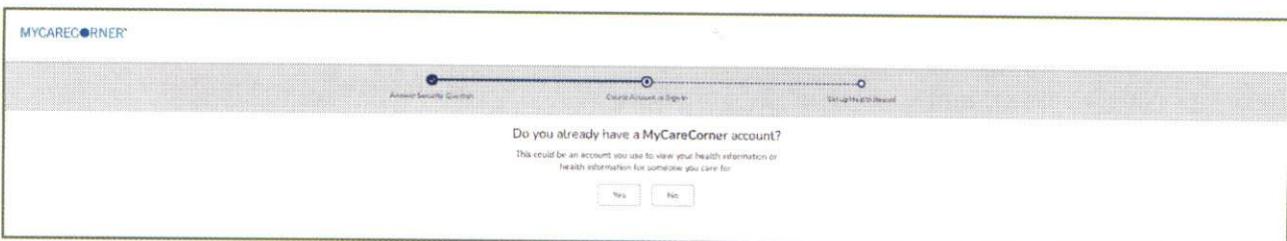
Typically, the answer to this question is **No**. If you click **No**, the Create Your Account page is displayed. Proceed with step 4.

However, if you already have a MyCareCorner account that you set up previously (self-registered or invitation from another provider), click **Yes**. If you click Yes, the Sign In page is displayed. Enter your **Email and Password** and click **Sign In**. An Invitation to Access page is displayed, indicating records that can be associated with your account. See the next section of this document, I Have an Existing MyCareCorner Account, for your next steps.

4. In the fields on the Create Your Account page, enter your first name, last name, an email address and password.

5. Enter the characters you see in the gray box.

6. Check the I agree to the Terms and Conditions box.

7. Click **Next**. A confirmation message about your relationship to the patient identified in the invitation is displayed.
   - If you are the patient that is listed, click **Yes**.
   - If you are a family member of the patient listed, click **No**.

8. The Create Health Record page is displayed.
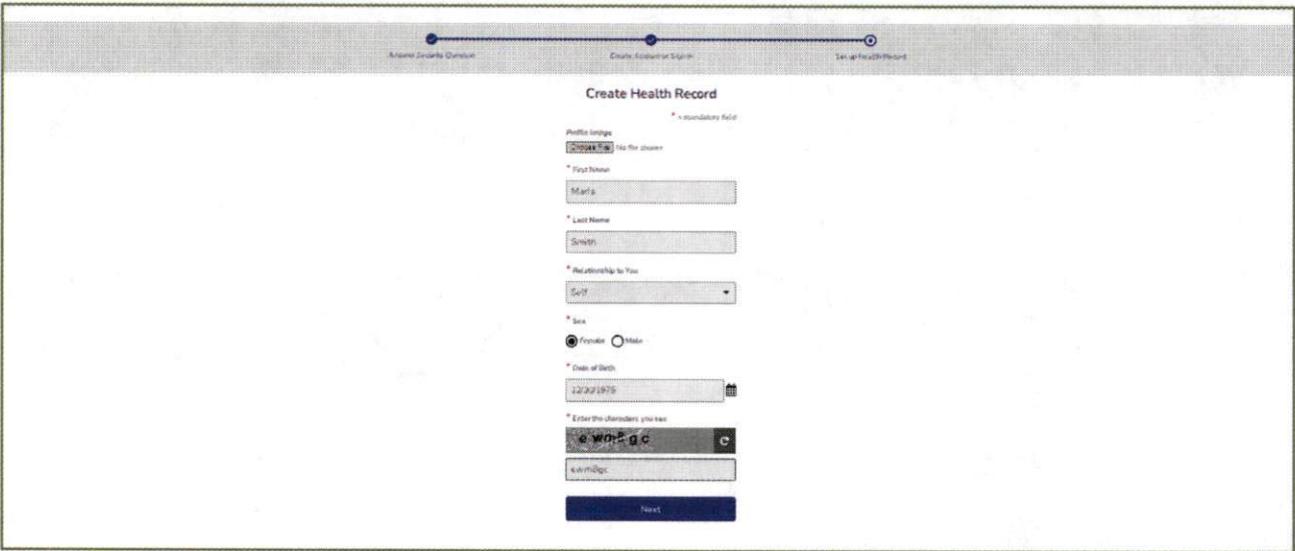
9. Some of the information in the fields may default in. Ensure all of the information for the health record is entered in the fields provided: First Name, Last Name, Relationship to You, Sex, and Date of Birth. NOTE: This could be a person other than you if you are setting up the health record for a child, spouse, or you are a patient representative.

10. Enter the characters you see in the gray box.

11. Click **Next**. An authorization message is displayed indicating the access being given. Click Authorize.

12. An **Access approved** message is displayed. Click Home to enter the patient portal.
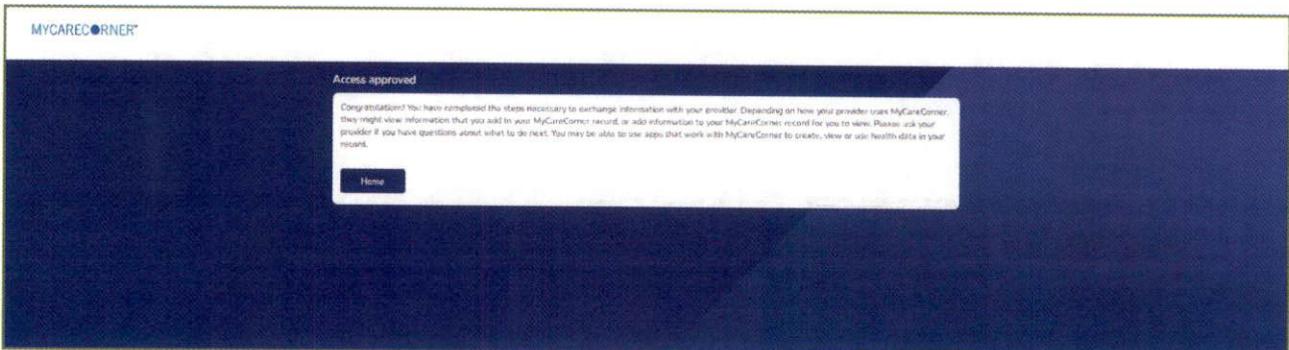
13. he MyCareCorner patient portal home page is displayed.